

If you have not already received a water/sewer bill...

IMMEDIATE NOTICE

NEW ALBANY BOROUGH WATER/SEWER USERS

Our office has tried to contact you by US Postal Services. Three (3) attempts have been made. Due to changes in owners, 911 address changes and P.O. Box changes, your water/sewer service is at risk to temporarily be discontinued.

PLEASE CALL OR EMAIL 570-363-2762 OR mdunham@new-albany.com with the following information. Even if you are renting and are not responsible for the water/sewer bill: providing our office with this information will help prevent your water/sewer service to continue without interruptions.

Name of Owner:

Name of Renter:

Previous 911 address (if known):

Current address:

Phone Number:

Billing name/address if different then above.

Payment of and Liability for Bills

All bills are due and payable when rendered and payment is required within 30 days from the date of the bill. As stated in Article VI, the Borough reserves the right to discontinue service upon 5 days written notice, whenever bills have not been paid within 60 days after presentation.

All bills for the use of water are charged against the owner of the premises served, and the property where the water is used. Failure to receive bills for water service repairs does not relieve the owner from liability to pay. The burden is upon the owner of the property to keep track of all unpaid water bills. All unpaid bills for water service, 6 months or more delinquent, may result in a lien against said property in the amount of said unpaid bills together with any legal costs and filing fees related to said lien or the Borough may file a complaint with the district justice for nonpayment of the bill. The owner of the premises is responsible for any unpaid bill, and is subject to all other requirements pertaining to the payment of said bill. Tenants will not be billed for water by the Borough.

Discontinuance of Water Service

The consumer shall be responsible to pay all costs incurred by the Borough in collecting past due water bills. Such costs include but are not limited to, filing fees, reconnection fees, collection agency fees, and attorney's fees.

After discontinuance of water service for any of the reasons set forth in subsection, water service shall not be restored until the violation has been corrected, all damage and loss to the Borough occasioned by such violation has been paid, and proper assurance, satisfactory to the Borough, has been given that the expenses incurred by the Borough in discontinuing and restoring water service shall be paid by the consumer in advance of the reestablishment of water service, which shall include a charge, in an amount established by resolution of Borough Council, for restoring water service.